

Health .

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The **Health Cost Calculator** (HCC) is a tool that will help you to compare your total costs for medical care in different health plans. This tool may make it easier to find the plan that you consider best for you and your family.

The HCC estimates the total annual health costs for five levels of health need in the three plans available to Company X employees. These estimates represent average costs for families similar to yours (in terms of number of members, your age and your gender). Of course, your actual health costs may vary from these estimates, depending on how much care you and your family need and how much care you receive out-of-network. For this reason, the HCC is best used as an indicator of how your total costs in each plan could vary, depending on your level of need and where you receive care.

Click on Step 2 to continue.

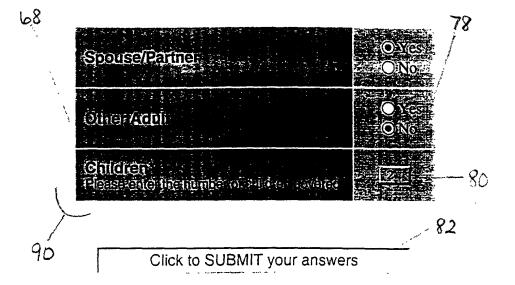
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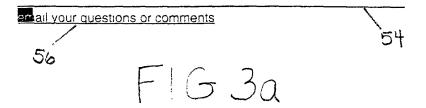
Introduction Tell us about yourself Learn about basic cost and benefits Consider how much care you may need

The Health Cost Calculator uses information about the size and composition of your family to create personalized estimates of your health care costs for the next year. This program will not save or use any of the information you provide below for purposes other than generating your cost estimates during this session.

Please indicate which of the following people in your family besides yourself will be covered by your health plan:



* Children under age 19, unmarried children under 24 if they are full-time students, and older children if they are disabled.



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Compare your costs

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4 Consider how much care you may need

5 Compare your costs

FIG3b.

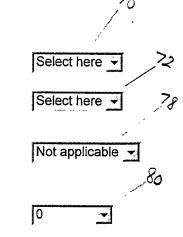
The Health Cost Calculator uses information about the size and composition of your family to create personalized estimates of your health care costs for the next year. This program will not save or use any of the information you provide below for purposes other than generating your cost estimates during this session.

What is your sex?

What is your age*?

Will your **spouse/partner** be covered by your health plan?

How many **children**** will be covered by your health plan?



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Click to SUBMIT your answers

* This tool is not intended for people over age 65 because they are eligible for MediCare.

** Children under age 19, unmarried children under 24 if they are full-time students, and older children if they are disabled.

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Tell us about yourself

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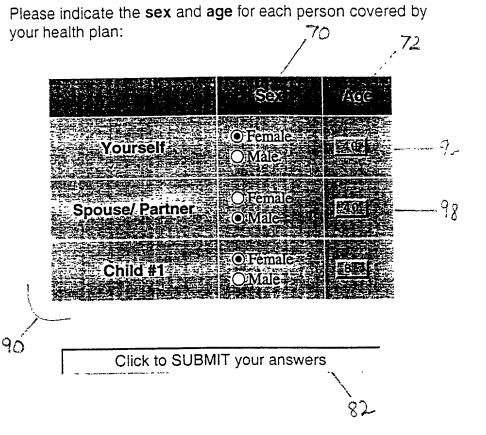


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Health
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Tell us about yourself

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The information you have entered indicates that the following people are covered by your health plan:

- Yourself -941 child -94

	Click here if this information is CORRECT 94 (You will be taken to Step 3)	
72	Click here if this information is	
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Please indicate the **medical history** of each person covered by your health plan by checking the appropriate boxes below:

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10))	Condition 2	Condition 9	Condition 16
•	, ,	Condition 3	Condition 10	Condition 17
	Spouse/ Partner	Condition 4	Condition 11	Condition 18
	•	Condition 5	Condition 12	Condition 19
		Condition 6	Condition 13	Condition 20
,		Condition 7	Condition 14	
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	56	Click to SUBMIT	your answers	102
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Learn about basic cost and benefits

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Overview

Most health plans have two types of costs: premiums and out-of-pocket costs. Premiums are the amount you pay each month after any contribution made by your employer. Out-of-pocket costs are the amount you pay for using health care services under the plan (e.g., deductibles, copayments, and coinsurance). 107

Out-of-pocket costs are harder to compare across plans than premiums, because while premiums are fixed, out-ofpocket costs depend on:

110%

How often you access services

How the plan covers services

 Which providers you use (are they innetwork or out-of-network?)

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Glossary

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Coinsurance

The employee's share of the medical expenses after satisfying the deductible. Co-insurance is usually expressed as a percentage.

Copayment

A nominal, standard fee charged to HMO members for each office visit or prescription.

Deductible

A fixed dollar amount the member must pay before the health care plan begins to cover costs.

Premium

A monthly fee that employers and/or employees pay for health insurance.

Total Expenditure

Your cost plus costs covered by the health plan.

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FIG.8

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Out-of-pocket costs depend on how often you access services

Each time you visit the doctor or use some other service, you have to pay for that service.

HING:	You pay a small amount each visit called as
	copayment
PPO	-What you pay depends on whether you see a
	provider in-network-or-out-of-network-
	- Yousee a provider in-network syou will have to pay a copayment with each visit if you see
	apicvide out of network the plan pave
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	covered charges over that amount
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Many plans set a maximum out-of-pocket cost, the maximum amount you have to pay out of pocket during the year. There may be a separate maximum for each family member, a larger overall maximum for the family as a whole, or both. Once your covered medical expenses during a year exceed the maximum (subject to certain exclusions), the plan pays 100% of the remaining covered charges for the year.

The maximum out-of-pocket cost is the most you have to pay in a bad year, when you and your family use a lot

FIG.9

Learn about basic cost and benefits

Out-of-pocket costs depend on how the plan covers services

Most plans will cover some of the cost of hospitals, doctor visits, and prescription drugs. Some plans will cover a portion of other services, such as home health care, home nursing care, or mental health services. Ideally, you want a plan that offers the coverage you need at a cost you can afford. But you may have to consider tradeoffs.

- Choose a plan that covers the costs of any major expenses.
- Think about medical services that you're likely to need and those that would be difficult to pay for if they weren't covered by the plan (e.g., hospitalization).
- You may wish to choose a cheaper plan that doesn't cover certain services that you don't expect to use or whose costs you can handle.
- Check to see if the plan covers any special medical needs that you or your family have (e.g., well-baby care, allergy therapy).

Limitations and Exclusions

Plans often have different limitations on and exclusions of certain types of services, such as out-of-hospital care, non-emergency care, preventive care, and so on. Check the exact limits of coverage.

Many plans also set annual or lifetime limits on coverage of some services or conditions, such as alcohol and drug treatment, mental health services, or specialized services such as physical, speech, or occupational therapy. If you or your family may need these services, it's important to consider the precise limits on coverage when choosing a plan.

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Learn about basic cost and benefits

Out-of-pocket costs depend on which providers you use (in-network or out-of-network)

How much you pay for services can depend on whether you use doctors and hospitals that are part of the health plan's network.

- HMOs have a network. You must use the network, and you must obtain a referral from your primary care physician in order to see a specialist. If you go to a doctor or hospital outside the network, or see a specialist without a referral, the plan won't pay.
- PPOs have a network. You will pay less if you use doctors and hospitals that are part of the plan's network and more if you go outside the network.

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FIG. 10

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Premiums | |

The table below shows your *monthly* contribution to the premium in the plans available to you. The highlighted column is based on health plan coverage for the following people: yourself, your spouse/partner, and 2 children.

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PPO	\$0	\$117.25	\$211.00 and
Staff-Model HMO	\$0	\$45.89	£35.79E
Mixed-Model HMO	\$0	\$40.95	\$ 7 \$701

* a dependent is a spouse, domestic partner, and/or children

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FIG. II

Health Cost Calculator

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Learn about basic cost and benefits

Benefits tables

The links below provide you with information about the benefits offered by the health plans available to you -- a summary table comparing the basic benefits of the three plans, and three brochures with detailed descriptions of the benefits offered by each plan.

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- · Summary of plan benefits
- Basic benefits of Staff-Model HMO
- Basic benefits of Mixed-Model HMO
- Basic benefits of PPO

The tables are PDF files that can be downloaded. You must have Adobe Acrobat Reader Version 3.0 or higher to read the PDF files. This Reader can be downloaded free of charge from the Adobe website.

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FIG. 12

COMPARISON OF HEALTH PLAN BENEFITS*

CELLULATE	Caa	MIXED MODEL HMO	STAFF MODEL HMO
CONCEPT	The PPO Plan protects you and your family against large-out-of- pocket medical expenses. You can select a licensed physician anywhere in the world. If you choose to use the PPO network physicians and facilities, your costs are lower. You may also yous costs out-of-network providers and	MIXED MODEL HMO is a pre-paid community health plan that emphasizes preventative medicine. Routine services are provided only by Mixed Model HMO facilities or contracting providers. Out-of-area emergency care is covered.	STAFF MODEL HMO is a health care services plan providing services directly in its own hospitals and medical offices. Out-of-area emergency care is covered.
	pay more.		
MAXIMUM BENEFIT	UNLIMITED		
ANNUAL DEDUCTIBLE	\$300/PERSON, \$900/FAMILY		
DOCTOR'S VISITS			
OFFICE	In-Network, after deductible	\$10 charge each visit. Unlimited visits	\$10 charge each visit
HOSPITAL	\$10 charge for office visit. 15% copayment for all other charges to \$2000, then 100%	No Charge	No Charge
	Out-of-Network, after deductible 30% copayment for all charges to \$4000, then 100%		
PDEVENITATIVE CARE			
PERIODIC PHYSICAL EXAM	In-Network - \$10 charge each office visit, deductible waived	\$10 charge each office visit	\$10 charge each visit
	Out-of-Network - Not Covered		
WELL BABY CARE	In-Network - \$10 charge each office visit, deductible waived	\$10 charge each office visit	\$10 charge each visit
	Out-of-Network - 30% copayment up to \$20 for each visit		
	In-Network - No Copayment	No Charge	No Charge
IMMUNIZATION/INOCULATION	Out-of-Network - 30% copayment up to \$12 for each immunization		
EYECLASS/EXAMINATION	NOT COVERED	\$5 charge each office visit	\$5 charge each visit

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HOSPITAL SERVICE			
ROOM AND BOARD	In-Network, after deductible 15% copayment \$1000 if precertification not obtained	No Charge for semi-private room. Unlimited number of days; no dollar limit.	No Charge for semi-private room
SURGERY	oldiforthod mother functional of	No Charge	No Charge
INTENSIVE CARDIAC CARE	Out-of-Inelwork, after deductione 30% copayment	No Charge	No Charge
SPECIAL DUTY NURSING	\$2000 deductible (waived for emergency admission)	No Charge if authorized by Mixed Model HMO.	No Charge if authorized by Staff Model HMO.
OTHER HOSPITAL		No Charge	No Charge
Y DAY AND LARTESTS		No Charge	No Charge
AMBULANCE		No Charge if authorized by Mixed Model HMO.	No Charge if authorized by Staff Model HMO
PRESCRIPTION DRUGS	In-Network, after deductible \$7 per generic prescription \$12 per brand prescription	\$5 per generic prescription \$5 per formulary brand prescription	\$7 per prescription.
	\$11 per mail-order prescription – generic or brand 90 day supply	\$25 per non-formulary brand prescription	
	Out-of-Network, after deductible 30% covpavment		
EMERGENCY MEDICAL SERVICES	In-Network, after deductible 15% copayment	\$25 copayment, waived if admitted to hospital	Normal co-payments if in Staff Model Facility.
	Out-of-Network, after deductible 30% copayment		*Refer to Disclosure Form/Evidence of Coverage for NON-Staff Model facilities
EXTENDED CARE FACILITY	In-Network, after deductible 15% copayment	Up to 100 days per calendar year in an authorized facility	Up to 100 days per calendar year in an authorized facility
	Out-of-Network, after deductible 30% copayment		
	Up to 100 days per calendar year when pre-authorized		

[] (3 (part 2)

			a Alleria II a series of
HOME HEALTH SERVICES	In-Network, after deductible 15% copayment	\$10 copayment	No Charge for Home Health of Hospice
	Out-of-Network, after deductible 30% copayment		
	Up to 100 visits per calendar year when pre-authorized. Not covered when receiving Hospice benefit.		
	Hospice Care - 20% copayment, \$7,500 lifetime max.		
HEALTH EDUCATION	Not Covered	No Charge	\$10 per visit
MATERNITY			
LOSDITAL	Covered the same as other physician	No Charge	No Charge
SOLUTION	and hospital services	\$10 Charge each office visit.	\$10 Charge each office visit.
UNPLANNED INTERRUPTION		\$10 Charge each office visit.	No Charge
OF PREGNANCY			
ALLERGY TESTING	In-Network, after deductible \$10 charge for office visit. 15% copayment for all other charges to \$2000, then 100%	\$10 charge each office visit.	No Charge
-	Out-of-Network, after deductible 30% copayment for all charges		
CORRECTIVE APPLIANCES	In-Network, after deductible 15% copayment	No Charge includes hearing aids.	Not Covered except for heart pacemakers, hip joints, and prosthesis for mastectomy.
	Out-of-Network, after deductible 30% copayment		
	Billed By Supplier 20% copayment		
	Benefits limited to \$3,500 for each calendar year. No limit for prostheses following mastectomy or laryngectomy		
MENTAL HEALTH/SUBSTANCE			
Abuse senvices		·	

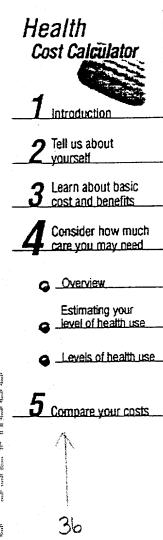
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HOSPITAL	In-Network, after deductible 10% up to \$175 each day	No Charge - 45 days per disability	No Charge - 45 days per calendar year
	Out-of-Network, after deductible 30% up to \$175 each day		
NON-HOSPITAL	In-Network, after deductible 10% up to \$25 per visit	One Evaluative Visit at \$10. You pay \$20 each visit for next 20 visits.	No Charge for first 20 outpatient visits per calendar year. \$10 each additional visit. Group therapy
	Out-of-Network, after deductible 30% up to \$25 per visit		charges are reduced.
PREFERRED PROVIDER	\$2000 extra deductible for failure to use preferred provider	50% co-payment for hospital and physician	No Charge for individual or group therapy. Hospitalization for medical management of withdrawal costs same as hospitalization for any condition.

*This brief overview does not replace the summary of benefits available from providers or Summary Plan Description available from your Benefits Office.





Consider how much care you may need

Overview

Your out-of-pocket costs depend on how much health care you and your family will use. Anticipating your level of health use can be difficult. You may find it helpful to consider the following questions:

- What health care did you and your family use last year?
- What health care are you certain that you and your family will use in the next year?

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 What health care might you and your family use in the next year? (Consider any chronic conditions or other risk factors that you and your family may have.)

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Consider how much care you may need

Introduction	Estimating You	r Level of Health Use
2 Tell us about yourseit	The table below so	
3 Learn about basic cost and benefits	typical year. Please	n help you determine your family's level of health us e enter a number in each table cell and then submit want to print this screen for future reference.
Consider how much care you may need		
© Overview		Anticipated Anticipated Anticipated Anticipated number of number o
Estimating your jevel of hearth use		Medical Visits to the Hospital Prescript Visits Admissions are set
Leveis of health use	Yourself	3 1 2 2
5 Compare your costs	Your Spouse/Partner	3 1 0 1 2
	Child #1	3 0 2
	Child #2	3 2 0 2
36	* Visits to a primary ear	re physician or specialists include all associated services (suc
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128	3	SUBMIT your answers
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Levels of Health Use

The table below provides five examples of levels of health use, ranging from **no use** to **very high use**. Read the table and think about which level of care you and your family are likely to use over the next year.

Based on your family's anticipated health use, your *estimated* total expenditure (your cost plus insurer's cost) is **\$2,500**. This puts your family in the **moderate use** category in the table below.

	estanoes of Types Yearvathipation (or five to the or decalinesteries for framiles tilks voids						
	Health	Average Number of Services Used Each Year*	Total Expenditure your cost plus covered costs	Percent at Each Level of Use			
/	No Use	Premium only No visits or prescriptions	\$0	24			
	Low Use 3 medical visits 0 emergency room visit 0 hospital admission 8 prescriptions and refills		\$1-1,000	26			
-	Moderate Use	11 medical visits 1 emergency room visit 0 hospital admission 17 prescriptions and refills	\$1,001-3,000	24**			
,	High Use	20 medical visits 1 emergency room visit 0 hospital admission 28 prescriptions and refills	\$3,001-10,000	20			
	Very High Use	30 medical visits 2 emergency room visit 1 hospital admission 39 prescriptions and refills	> \$10,000	6			

^{*} Similar in terms of age, sex, family size, and medical conditions.

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^{**} The numbers provided in this table are totals for families like yours. The doctor visits, emergency room visits, and hospital admissions include all associated services, such as labs and x-rays.

•••	Percent	of families	(or individua	als) like yo	ours at each	level of use,	based
on	a nationa	al sample d	of 1.8 million	privately	insured hou	seholds.	

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In-Network Costs

The table below shows an estimate of your total annual cost for each health plan, for various levels of health care need. These estimates assume you and your family receive all of your care within the health plan's network. Based on your family's estimated level of health use, the moderate use category has been highlighted for you. Be sure to consider what your cost would be if you need more or less care.

For example, the number in the upper left corner - \$2,533 - is the amount you would pay if you chose PPO and you didn't go to the doctor at all during the next year. In this case, you would only pay the annual premium, which is \$2,533. The number just above the number in the bottom right corner - \$1,585 - is the amount you would pay if you chose Mixed-Model HMO and you needed a large amount of care during the next year. This amount includes the annual premium (\$900), plus \$685 for copayments and other expenses.

The volument of the volument o							
Level of Health Use	No Use premium coniy		Moderate Use		VOVA LIGI VSC		
PPO	\$2,533	\$2,763	\$3,285	\$4,099	\$5,726		
Staff-Model HMO	\$1,008	\$1,093	\$1,230	\$1,379	\$1,552		
Mixed-Model HMO	\$900	\$1,012	\$1,185	\$1,381	\$1,585		
No insurance	\$0	\$606	\$2,547	\$8,092	\$35,136		

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* Similar in terms of age, sex, family size, and medical conditions. 138

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Out-of-Network Costs

What if you use a doctor or hospital outside of your plan's network? PPO plans include out-of-network coverage as part of the benefit package. HMO plans, however, do not cover out-of-network care at all; if you go to a doctor outside the HMO network, you must pay all of the bills yourself.

The table below shows the costs associated with receiving all your care from out-of-network health care providers. For PPO, the table is based on the assumption that you use out-of-network providers, but that hospitalizations and outpatient surgery take place in network. For Staff-Model HMO and Mixed-Model HMO, the table is based on the assumption that all care is provided out-of-network (because these plans provide no regular out-of-network benefit). If you use a mix of in-network and out-of-network providers, your costs will fall somewhere between those shown in the Out-of-Network Costs table below and the In-Network Costs table on the previous page. In PPO, if you use out-of-network hospitals or outpatient surgery centers, your costs will be higher than those shown in the Out-of-Network Costs table below.

Based on your family's estimated level of health use, the moderate use category has been highlighted for you. Be sure to consider what your cost would be if you need more or less care.

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·	Level of Health Use	No Use premium only		Moderate : Use :		Very High Use	
148	PPO	\$2,533	\$2,969	\$3,950	\$6,093	\$12,651	
1 Company of the Company	Staff-Model HMO	\$1,008	\$1,667	\$3.711	\$9,311	\$39,806	
146	Mixed-Model HMO	\$900	\$1,559	\$3,602	\$9,204	\$39,698	
	No insurance	\$0	\$659	\$2704	\$8,304	\$38,798	

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^{*} Similar in terms of age, sex, family size, and medical conditions.



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Worst-Case Scenario

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What if you need more care than you expect? Health insurance is intended to protect you from the expense of major health problems. You should consider what might happen if you need significantly more health care than you expect.

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Look at the last two columns of the cost tables (High Use and Very High Use) to get an idea of how much each plan protects you against large expenses.

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FIG. 19



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- **5** Compare your costs
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Compare your costs

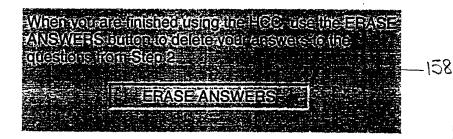
For More Information

You'll find basic information about covered services, limitations, exclusions, premiums, deductibles, copayments, and other costs in each plan's marketing brochure. These brochures can be obtained from Human Resources.

Open enrollment ends November 15 and the new coverages you elect will be effective January 1, 2001.

If you need information about your open enrollment options, please review the open enrollment kit that was sent to you earlier this month, review open enrollment information on <u>HR's website</u>, or call your Benefits Office.

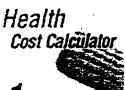
If you have questions about using this calculator, use the email link found on the bottom of the page.



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FIG. 20

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- Introduction
- 2 Tell us about yourself
- 3 Learn about basic cost and benefits
- 4 Consider how much care you may need
- **5** Compare your costs
- 6 Looking at cost by condition
 - In-network costs
 - Out-of-network costs

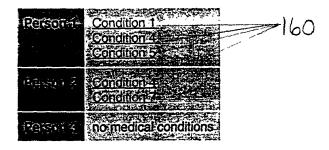


Looking at cost by condition

In-Network Costs

The links below will take you to tables which show estimates of the total annual cost to treat different medical conditions in the plans available to you. These estimates assume you and your family receive all of your care within the health plan's network.

The medical conditions listed for each family member are those you entered in Step 2.



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In-Network Costs for Person 1, Condition 1

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The table below shows estimates of your total annual cost to treat Condition 1 in the plans available to you. These estimates represent average costs for people similar to you* if you receive all of your care within the health plan's network.

For example, the number in the upper left corner - \$20 - is the amount you would pay to treat medical Condition 1 if you chose PPO and your condition required very low use of services during the next year. The number just above the number in the bottom right corner - \$350 - is the amount you would pay to treat medical Condition 1 if you chose Mixed-Model HMO and your condition required very high use of services.

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	Very Low Low Use (0-20%)**	Low Use (20-40%)**	Moderate Use (40-60%)**		High Use		
PPO	\$20	\$150	\$600	\$1,300	\$2,400		
Staff-Model HMO	\$10	\$50	\$100	\$200	\$350		
Mixed-Model HMO	\$10	\$50	\$100	\$200	\$350		
No insurance	\$100	\$500	\$1,500	\$3,000	\$10,000		

* Similar in terms of age, sex, and medical condition.

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^{**} We divided the distribution of use of services to treat Condition 1 into quintiles, ranging from the lowest 20% of use to the highest 20% of use. "Very low use" is thus defined as level of use falling in the lowest 20% of the distribution of use for treating Condition 1.

Looking at cost by condition

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In-network costs

Out-of-network costs

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Out-of-Network Costs

What if you use a doctor or hospital **outside of your plan's network** to treat a particular medical condition?

PPO plans include out-of-network coverage as part of the benefit package. HMO plans, however, do not cover out-of-network care at all; if you go to a doctor outside the HMO network, you must pay all of the bills yourself.

The links below will take you to tables which show estimates of the total annual cost to treat different medical conditions in the plans available to you. These estimates assume you and your family receive all of your care **outside** of the health plan's network.

The medical conditions listed for each family member are those you entered in Step 2.

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Tell us about

Learn about basic cost and benefits

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Looking at cost by condition

Out-of-Network Costs for Person 1, Condition 1

The table below shows the costs associated with receiving all your care for treating Condition 1 from out-of-network health care providers. These estimates represent average costs for people similar to you*.

For PPO, the table is based on the assumption that you use out-of-network providers, but that hospitalizations and outpatient surgery take place in network. For Staff-Model HMO and Mixed-Model HMO, the table is based on the assumption that all care is provided out-of-network (because these plans provide no regular out-of-network benefit). If you use a mix of in-network and out-of-network providers, your costs will fall somewhere between those shown in the Out-of-Network Costs table below and the In-Network Costs table on the previous page. In PPO, if you use out-of-network hospitals or outpatient surgery centers, your costs will be higher than those shown in the Out-of-Network Costs table below.

Quantare controlle describe describe described							
		≝Use ≝	Moderate Use (40-60%)				
PPO	\$40	\$250	\$800	\$1,500	\$4,000		
Staff-Model HMO	\$100	\$500	\$1,500	\$3,000	\$10,000		
Mixed-Model HMO	\$100	\$500	\$1,500	\$3,000	\$10,000		
No insurance	\$100	\$500	\$1,500	\$3,000	\$10,000		

* Similar in terms of age, sex, and medical condition.

FIG. 24

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^{**} We divided the distribution of use of services to treat Condition 1 into quintiles, ranging from the lowest 20% of use to the highest 20% of use. "Very low use" is thus defined as level of use falling in the lowest 20% of the distribution of use for treating Condition 1.